



CASE STUDY

Diagnostic Radiology Support

From Legacy to Leading Edge: Radiology Group Embraces Cloud Transformation



— NEED ANALYSIS: IDENTIFYING THE CLIENTS' TECHNICAL LIMITATIONS —

The client knew their infrastructure wasn't just outdated, it was becoming a liability. With aging servers, unsupported operating systems, and rising hardware costs, their setup couldn't keep pace with the demands of modern imaging. Internal fixes only delayed the inevitable. They needed a future-ready solution that wouldn't compromise performance or security. That's when they turned to us.

— TRANSFORMING CHALLENGES INTO OPPORTUNITIES —

When accurate imaging is essential for patient care, downtime isn't an option. When a local radiology group needed to modernize its aging PACS system, it turned to Turn Key Solutions. The result? A seamless migration from legacy on-premise PACS systems to a secure, private cloud-based platform, boosting performance, cutting costs, and setting the stage for scalable growth across their practice.

— OUTCOME OVERVIEW —

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Client Profile

INDUSTRY: Radiology/Medical Imaging Services

LOCATION: Baton Rouge, Louisiana

SERVICES: PACS imaging, diagnostic services, radiology support across multiple facilities

Approach

- Aging infrastructure and unsupported systems risking security
- High hardware costs and limited scalability
- Need for fast, reliable access across multiple locations
- Critical integration and connectivity requirements
- Migration had to be smooth with minimal disruption

Challenges

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The Success Story

- Private cloud infrastructure deployed across geo-redundant TKS datacenters
- Secure access powered by WatchGuard virtual firewalls
- Upgraded to a modern Red Hat Enterprise Linux system for performance and support
- Scalable resource tailored to imaging demands
- Seamless vendor integration and disaster recovery built in
- Predictable costs with reduced IT overhead and future-ready architecture

— TECHNOLOGY WITH HEART, SERVICE WITH SOUL —

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Your next project deserves proven experience.

Learn how we help businesses grow.

[Get Help Now](#)

What We Do Best

- What we do best is make IT invisible, because when it works, you don't have to think about it.
- Behind the scenes, though, we're proactively monitoring, securing, and optimizing your systems so your team can stay focused on what matters most—growing your business.
- That's why we've built a full suite of core services designed to keep your technology reliable, resilient, and ready for anything.

Our Core Services Include:

- Fully Managed & Co-Managed IT Support
- Cybersecurity Focus
- Compliance Expertise
- 24/7 IT Helpdesk Services
- Backup and Disaster Recovery
- Smart Cloud Hosting and Management
- VoIP Phone Systems
- IT Project Management & Planning
- Incident Response Services
- Friendly, Fast, and Reliable Support
- Client Education & Employee Training
- And Much More...


Why Choose Us?

- Why do so many businesses trust TKS? Because we get IT. You need IT that just works, support that's always on, and a team that listens.
- With 24/7 coverage and expertise across highly regulated industries, we deliver solutions built to meet compliance, performance, and business objectives.
- We don't just support your technology; we empower your business.

What Sets Us Apart:

- 5-Star Google Review Rating
- 98%+ Client Satisfaction Rating
- 21 Core Team Members Across 3 Offices
- 4-Minute Average Support Response Time
- 26+ Years of Proven IT Leadership and Innovation
- 150+ Satisfied Clients Across the U.S.
- 99% Uptime Assurance, Ensuring Continued Access
- Award-Winning Support from Friendly, Local, Skilled Experts
- Specialized in Compliance, Cybersecurity, and IT-Reliant Firms
- Efficient, Mature, and Results-Focused IT Service Delivery



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