TurnKeySolutions

Securing Your Technology · Empowering Your Business

SOLUTIONS & SERVICES

2025

Securing Your Technology · Empowering Your Business

WWW.TKS.LA | 225-751-4444 | 844-881-7377 | Baton Rouge, New Orleans, Dallas

Thank You

From all of us at Turn Key Solutions, I would like to say Thank you for the opportunity to share our solutions & ideas with you.

-Henry Overton, President and Co-Founder,
Turn Key Solutions, LLC

ABOUT TURN KEY SOLUTIONS

OUR MISSION STATEMENT

Turn Key Solutions, LLC is a service company committed to helping clients reach their business and fiscal goals through cutting-edge technology.

Responsive, friendly service and reliable, quality work make the foundation of the relationships we build with clients. Our service to clients and employees is based on the Christian principals of integrity, respect and accountability.

We strive to be the employer of choice for qualified IT professionals in our region. We believe providing our clients with solutions that help them reach their goals is the best way for us to reach our goals of fiscal strength and a positive work place.

OUR STORY

We founded our company in Baton Rouge in 1999 on the idea that every businesses needs excellent IT support from a team that is friendly and highly accountable .

Since that time, we have remained dedicated to our plan. Our team has stayed at the forefront of evolving technologies, threats and business trends.

We've taken the complicated world of IT and made it simple for hundreds of businesses across the country.

We can't wait to provide the same level of service for you!

OUR VISION

Our dedication to service excellence for businesses, uplifting interactions with the people that make those businesses happen, and positive differences in the communities we live in will never waiver.

No two businesses, are exactly alike, so Turn Key Solutions will persist in finding the best solution for each unique business needs.

Threats, compliance needs, and businesses trends evolve , and Turn Key Solutions looks forward to these inescapable waves of change with excitement and confidence that *together we can and will create a great future together!*

BY THE NUMBERS - OUR STATISTICS

SPEED IS NOT EVERYTHING.

Numbers alone cannot tell the full story of how we provide amazing support for our clients, but they do tell a lot of the story!

Many of our clients run their businesses around the clock, and our team has been built to support them with excellence.

Your business needs FAST AND EXCELLENT service. Our team can meet those demands - 24 hours a day, 365 days a year.

We track our response times and these numbers minute by minute.

These numbers are averages: a lot of times *we're even faster!!*

Turn Key Solutions gets a technician working on Emergency Service Request in under 5 minutes on average!

We completely resolve Emergency Service Requests for our clients on average in under one hour!

We are able to hop on even low-priority service requests in under 60 minutes - day or night!

82% of ALL service requests are closed the same business day, in under 4 hours!

Our 4.9 Star Google Review Score Speaks For Itself!

Customer Satisfaction Score:

98.2%

Our Customer Satisfaction Score Is Never Below 95%

PROVEN SERVICES & SOLUTIONS

SOLUTIONS CONSULTING

Since 1999 we have been helping every sector of industry succeed. No two companies are exactly alike, so our team of consultants focus on finding the BEST solution to your unique challenges.

CYBER SECURITY SERVICES

Our security services team starts with industry leading framework standards of NIST, CIS and other leading guidance. We help our clients stay secure by providing the leading security systems, backed by proven processes and highly trained people.

COMPLIANCE & GOVERNANCE

We provide extensive HIPAA, CIS, CMMC, GLBA, PCI and other compliance & governance guidance and services. Our clients can confidently move forward with their work while knowing we are helping them meet their mandates and goals.

FULLY MANAGED IT SERVICES

Our team watches our clients' networks 24x7x365 with highly secure systems designed to keep your computers available and running their best when you need them.

CO-MANAGED IT SERVICES

We provide tightly integrated services and solutions for companies with in-house IT departments. Together, our team and yours can bring your companies IT goals into reality by leveraging our combined strengths!

24 / 7 / 365 HELPDESK

If reliability and value are important to your business, we are your single call solution. Our friendly helpdesk team is ready for your calls around the clock, and we're trained in a massive array of programs and system.

PROVEN SERVICES & SOLUTIONS

DISASTER PREPAREDNESS & BUSINESS CONTINUITY

Data loss, hardware failure or natural disasters don't need to interrupt your business. Hurricanes, tornadoes, fires and floods have put our team and our solutions to the test. We can help your business thrive through any disaster.

SMART CLOUD SERVICES

There are too many varieties of the cloud to be forced into one path. Our team can guide you into the right option, designed exactly for your needs.

DATACENTER DESIGN, HOSTING & COLOCATION

We've invested extensively in the best tools to monitor and maintain our client's networks at their peak potential. To stay at our best, we are constantly training on current and emerging technologies.

PUBLIC CLOUD

Private, public, and hybrid cloud solutions are changing the way businesses of every size work. We help you navigate through the options to find the smartest way to leverage the cloud in your business.

UNIFIED COMMUNICATIONS & VOIP SERVICES

Voice communications, and their growing integration with and reliance on date networks, are as important today as they ever have been. Our team and our systems are ready to provide you with the best, most reliable and cost effective solutions and services.

HARDWARE & SOFTWARE

If reliability and value are important to your business, we are your single call solution. We represent only the strongest solutions from the most proven vendors. On top of that, we use what we recommend so that our helpdesk team can always say "*I can help!*"

INDUSTRY FOCUS & EXPERIENCE

HEALTHCARE & PUBLIC HEALTH

We have over 24 years of experience providing I.T. and HIPAA compliance services to clinics, hospitals, specialty practices and more across the US. We support all major EMR and healthcare systems.

FINANCE & BANKING

We provide tailored protections, solutions and services to meet finance and banking regulations (FFIEC, GLBA, Patriot Act, etc.) while improving operations and resilience.

MANUFACTURING & INDUSTRIAL

Our services for manufacturing and industrial clients address unique challenges such as supply chain security, and cover everything from implementing efficient systems to protecting intellectual property.

STATE & LOCAL GOVERNMENT

Our expertise in supporting state and local government organizations includes meeting unique challenges such as budgeting constraints and compliance requirements, with cybersecurity, disaster, and support services.

PUBLIC & PRIVATE EDUCATION

We have deep roots in the educational community and we have earned a strong and field-tested knowledge of the complexities and non-stop demands that educators and schools face.

SMALL & MIDSIZE BUSINESS

Every small business is unique - we excel at customizing the enterprise grade solutions everyone needs down to whatever size business you run.

TESTIMONIAL

★★★★★ "Turn Key Solutions is second to none in the IT world as far as support and professionalism is concerned."

Partners Since 2008

Turn Key Solutions is second to none in the IT world as far as support and professionalism is concerned. The staff is very knowledgeable and abreast with changing technology. We have worked with them for over a decade and have always been very satisfied with their services. They respond to emergencies with ease, act quickly and keep us updated when working on an issue until a resolution is reached. I highly recommend them to anyone!

John, Technology Director @ Housing Corp

★★★★★ "I love the comfort and assurance that we are now on the right path to compliance."

Partners Since 2009

In addition to building our network and supporting our staff around the clock, Turn Key Solutions provides us with extensive security and HIPAA compliance consulting services. Their knowledge and experience with HIPAA compliance is exceptional. Now that we use Turn Key Solutions' HIPAA Compliance program, I love having the comfort and assurance that we are now on the right path to compliance. Turn Key Solutions provides us with more personalized support, friendlier staff, and more experienced techs than anyone I've worked with in the past.

Sherry, CNO @ Surgical Centre

★★★★★ "Turn Key Solutions' level of professionalism & attentiveness was the primary reason we chose them."

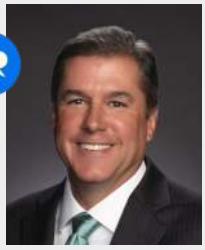
Partners Since 2008

We began working with Turn Key Solutions about 17-18 years ago. The staff and I have grown comfortable with the level of service Turn Key provides. Their level of professionalism and attentiveness to our concerns was the primary reason we chose them. Whether its IT issues or simple questions about additional products & services, our organization is happy Turn Key Solutions works with us and for us.

Marcus, Chief of Staff @ Teachers Federation

★★★★★ "The Turn Key Solutions team does a phenomenal job every time."

Partners Since 2015



The whole outsourcing of IT was new for us when we hired Turn Key Solutions. We've only been a Turn Key customer for less than a year, but they treat us like we've been working together forever. The team does a phenomenal job, they are very knowledgeable. We have established a great relationship with Turn Key and it is a pleasure to work with their team.

Ritchie, CEO @ Radiology Company

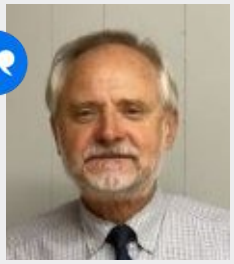
TESTIMONIAL

"Turn Key Solutions makes our needs their top priority."

Partners Since 2020

Turn Key Solutions stays on top of our needs, offering advice and suggestions for improvement. They take into consideration the type of business that we run, making upgrades & reboots at the best time for us, which makes everything run smoothly. Turn Key always responds to our request in a timely manner, making my life easier.

Wayne, Partner @ CPA Firm



"The whole Turn Key Solutions team is awesome!"

Partners Since 2021

The whole Turn Key Solutions team is awesome! Despite working with Turn Key Solutions for a short time, they have already managed to resolve several issues for our office staff. This really helps in maintaining workflow around the office. Thank you Turn Key!

Rafael, President @ Biomedical Company

"Turn Key Solutions goes above and beyond"

Partners Since 2018

I thought that when we chose to change our IT service provider that it would be a major headache for us but when we found Turn Key Solutions it became an easy decision. From our very first meeting, the whole team at Turn Key impressed us. The staff has continually gone above and beyond for us, making my life easier in all aspects of IT support. They are on top of any issue within minutes to assure that nothing falls through the cracks. There have been a million things that Turn Key Solutions has done for us that has really made an impact on our daily workflow. I would recommend Turn Key to anyone that will listen.

Becky @ Executive, Spine Center

"Turn Key Solutions gives me peace of mind"

Partners Since 2019

I did not realize what we were lacking with our IT support until we hired Turn Key Solutions. Our business was growing fast. My main concern was knowing that our clients' PHI and other sensitive information would be heavily protected. I now have peace of mind since bringing Turn Key Solutions on board. The entire team is very knowledgeable but also patient with me and takes the time to explain things in a very calm manner that I can easily understand. I'm very impressed with the response time and the friendliness of the team.

Lisa, CEO @ Senior Care Company

TESTIMONIAL

★★★★★ "Turn Key Solutions is THE BEST, no questions asked."

I have been working with turnkey for about 3 or 4 years now. I have had an encounter with everyone on the support staff and let me say each person is as nice and professional as the previous. My server went down one afternoon, and the Turn Key team stayed on the line with me for about 5 hours to help me get them up and running. Anytime there is an issue the team offers their best support in a timely manner. The entire staff shows professionalism, patience, and knowledge in every and all aspects. I am happy to be a client of theirs.

Aleisha, CEO @ Federal Credit Union

★★★★★ "Day or Night, the Turn Key Solutions team has us covered."

As a long-term client of Turn Key Solutions we have always been impressed at the high levels of service provided by their team. We appreciate that we are able to work with the same professional employees who know us and our systems personally. Day or night, they have us covered!! Thanks Turn Key Team!!

Angela, Office Manager @ Executive Management

★★★★★ "Turn Key Solutions has 5 star performance and customer service."

Five-star performance and customer service! Turn Key Solutions is definitely an asset to us. The Turn Key Solutions team is always happy and pleased to help when it comes to problems ranging from minor issues to major/ more complex issues! And to be 100% honest, I'm usually highly stressed and agitated when placing the call to Turn Key Solutions for help because let's face it, technical issues are stressful to deal with!! But Turn Key Solutions never fail to get the job done quickly & efficiently Instantly relieving any stress!

Tom, President @ Diagnostic Imaging Company

★★★★★ "Turn Key Solutions anticipates our IT needs in advance."

Turn Key Solutions have been extremely helpful with all our IT needs. When there is an issue, the problem is corrected expeditiously. Turn Key also anticipates the IT needs of our company in advance. We get a heads up for things such as updated software and security needs. I would recommend this company to all business owners.

Mindy, Assistant of Finance @ Teachers Federation

Turn Key Solutions

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